

(Both) Flagged messages stuck showing "Decrypting Content" on first load #2567

New issue

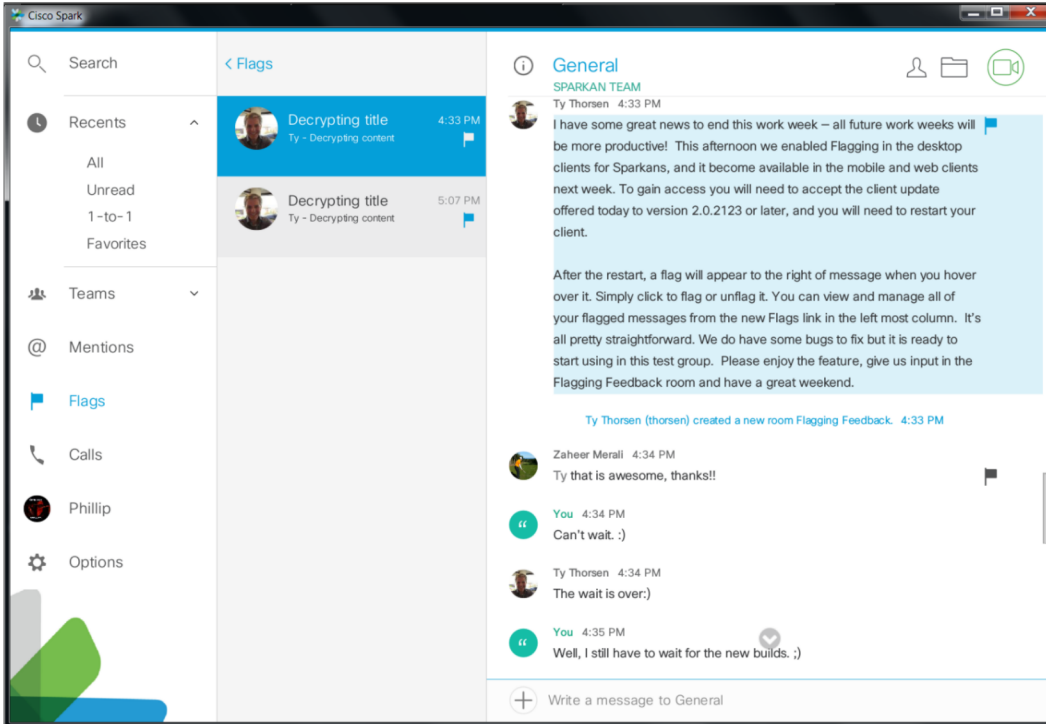
Open megalvin opened this issue on Jun 13 · 4 comments



megalvin commented on Jun 13



From: Phillip Pi -T (pphi - ADECCO EMPLOYMENT SERVICES at Cisco)
 Sent: Saturday, June 11, 2016 2:01 AM
 To: wx2support@external.cisco.com
 Subject: [Spark Windows feedback] [788f2a4a-cd3a-4ff9-aa4b-4a34c663da59] Version [2.0.2126.0] -- Decrypting... in Flags list right after upgrading Spark.
 Category: [Messaging | Calling | Other (Please specify)]
 Summary



Note I flagged in Mac OS X app client earlier. I went to my 64-bit W7 EE SP1's client to upgrade and try its flags and saw that. Exiting and relaunching Windows client app made them decrypted.

Labels

Milestone

No milestone

Assignee

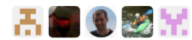
No one assigned

Notifications

Unsubscribe

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5 participants



megalvin added the triage label on Jun 13



megalvin commented on Jun 13



Unable to repo


megalvin changed the title from (Win) Flagged messages show "Decrypting Content" on first load to (Win) Flagged messages stuck showing "Decrypting Content" on first load on Jun 13

 **jcreegan** self-assigned this on Jun 13

 **phpi** commented on Jun 13


I tried again in Mac OS X app v2.0.2124.0 after powering on my 15" MBP with its updated Mac OS X v10.10.5/Yosemite, and it was still there. However, I tried to reproduce this in my 64-bit W7 EE SP1 Lenovo Thinkpad W530 laptop/notebook but it worked fine (saw its Draft). It seems to be only happening in Mac OS X app for me. :(Did you try it in Mac OS X app, megalvin?

 **rheadon** added **[InfoArch]** **bug** and removed **triage** labels on Jun 15

 **megalvin** changed the title from **(Win) Flagged messages stuck showing "Decrypting Content" on first load** to **(Both) Flagged messages stuck showing "Decrypting Content" on first load** on Jun 22

 **phpi** commented on Jun 22

I saw it again yesterday in my Windows client. I sent wx2support@external.cisco.com a few e-mails titled "[Spark Windows feedback] [8abc91f4-0c6f-4e67-bfd5-f12624357444] Version [2.0.2260.0] -- My Flags list show many "Decrypting...".

 **rlafount** added the **tac-customer-impacting** label on Jun 24

 **rheadon** commented on Jul 5

@rlafount The flags feature is not in production. No customer should be affected. Should we remove the tac-customer-impacting label?

 **jcreegan** removed their assignment on Jul 5

Write

Preview

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 Styling with Markdown is supported

Comment

